



EL01-030



P.O. Box 311 • Webster SD 57274-0311  
Phone 605-345-3379 - Fax 605-345-4442- Toll Free 1-800-657-5869  
E-mail: lakeregion@nvc.net

November 27, 2001

To: PUC  
Re: Service Territory  
From: Lake Region Electric

Alan Neilan has requested service for his new residence from Lake Region Electric. The site of his residence is located in Otter Tail's service territory. Lake Region's line is approximately 700 feet from his new house. Based on the cost for Otter Tail to extend service, they would like to release the customer to Lake Region Electric.

Lake Region Electric Association is requesting the PUC to change the service territory so that Lake Region would be allowed to serve Alan Neilan. There would be no cost for Mr. Neilan from Lake Region to provide power to his home.

The legal description of the homesite to be released is: T122N, R53W, SW ¼ SW ¼ NE ¼ of Section 10.

Lake Region's existing line is underground. Due to County Road #1 and the existing clearance of Otter Tail's overhead Transmission line, Lake Region will have to install underground service to his new home.

Given the weather conditions, it is urgent that the PUC respond to this request as soon as possible.

Tom Lundborg

A handwritten signature in black ink, appearing to read "Tom Lundborg", is written over a horizontal line.

Manager of Operations

**RECEIVED**

NOV 28 2001

**SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION**

A Touchstone Energy® Cooperative  
The power of human connections



404 South 2nd Street  
PO Box 392  
Millbank, South Dakota 57252-0392  
605-432-4579

November 26, 2001



Mr. Tom Lundborg  
Lake Region Electric Assoc.  
1212 Main St.  
Webster, SD 57274

Dear Mr. Lundborg,

Subject: Electric Service to Alan Neilan Homesite

Mr. Alan Neilan has requested that Lake Region Electric Association provide electric service to his new homesite. The new homesite is presently in Otter Tail Power Company's service territory.

Based on the cost for Otter Tail Power Company to extend service and the close proximity of Lake Region Electric Association to the new homesite, we would concur that it is in the best interest of all parties that we release the customer to Lake Region Electric Association.

The legal description of the homesite to be released is: T122N, R53W, SW 1/4 SW 1/4 NE 1 of Section 10.

Sincerely,

A handwritten signature in black ink, appearing to read "K. Koutba".

Kevin Koutba  
Division Manager

605 947-3476

11-30-01

To whom It May Concern:

I, Alan Neilan am requesting that electrical service to my new home site be supplied by Lake Region Electric Assoc. called thru Otter Tail. This decision is based on the amount of work and very large amount of money it would cost. The legal description of the land is: T103 N. R 55 W. S4 W. Sec 10.

Thank you for your consideration,

Alan Neilan

South Dakota Public Utilities Commission  
**WEEKLY FILINGS**

For the Period of November 22, 2001 through November 28, 2001

If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please contact Delaine Koibo within five business days of this filing. Phone: 605-773-3705 Fax: 605-773-3809

**CONSUMER COMPLAINTS**

**CT01-053 In the Matter of the Complaint filed by Jensen Rock & Sand, Mobridge, South Dakota, against MCI WorldCom Regarding Unauthorized Billing for Services.**

Complainant alleges MCI billed the company for three months and MCI was not authorized to provide long distance services. Complainant requests a refund/credit of \$121.69 in unauthorized charges and wants the account closed. Complainant requests \$1000.00 as compensation for its inconvenience and requests the PUC fine MCI WorldCom for its conduct.

Staff Analyst: Charlene Lund  
Staff Attorney: Karen Cremer  
Date Docketed: 11/26/01  
Intervention Deadline: NA

**CT01-054 In the Matter of the Complaint filed by Alan Sarver, Rapid City, South Dakota, against Qwest Corporation Regarding Delayed Service.**

Complainant states that in May 2001, he contacted Qwest to transfer his service and was given a due date of November 8, 2001. On November 7, 2001, Complainant contacted Qwest to verify that his service would be connected on November 8, 2001. Qwest informed him that his service would be connected on November 8, 2001. Complainant moved his business to his new location and Qwest did not connect his service on November 8, 2001. After Complainant contacted the PUC he was given a new due date for service of November 14, 2001. Complainant's service was not connected on November 14, 2001. Qwest then informed Complainant that it would be an additional 10 days before service would be connected. Complainant contacted the PUC again and his service was connected on November 15, 2001. Complainant states that had Qwest told him that they could not provide him service on November 8, 2001, he would not have moved his business. Complainant is unable to determine how much business he has been unable to obtain because he did not have phone, fax and internet service. Complainant did receive a fax on November 16, 2001, from the State of South Dakota indicating that Complainant was not in compliance with his contract since he was unable to be contacted by telephone and that he was in jeopardy of losing a \$250,000.00 contract if they did not hear from him. Complainant feels that the Commission should assess a fine to Qwest for \$100,000.00 for its poor service and for the delay in his service.

Staff Analyst: Mary Healy  
Staff Attorney: Kelly Frazier  
Date Docketed: 11/26/01  
Intervention Deadline: N/A

**ELECTRIC**

**EL01-029 In the Matter of the Filing by Xcel Energy for Approval of its New Customer Brochure.**

Application by Xcel Energy for approval of revised customer information brochure including updating the bill format, deleting references to Northern States Power, updating phone numbers to toll free numbers

and deleting references to the ASK NSP program which has been discontinued.

Staff Analyst: Charlene Lund / Dave Jacobson  
Staff Attorney: Kelly Frazier  
Date Docketed: 11/27/01  
Intervention Deadline: 12/07/01

**EL01-030** In the Matter of the Filing for Approval of an Electric Service Territory Agreement between Lake Region Electric Association, Inc. and Otter Tail Power Company.

On November 28, 2001, Lake Region Electric Association, Inc. (LREA) filed a petition for approval of an electric service territory agreement with Otter Tail Power Company (OTP). In the agreement OTP authorized LREA to provide service to a new customer located in OTP's service territory.

Staff Analyst: Michele Farris  
Staff Attorney: Karen Cremer  
Date Docketed: 11/28/01  
Intervention Deadline: 12/06/01

**EL01-031** In the Matter of the Filing for Approval of an Electric Service Territory Agreement between West River Electric Association, Inc. and Black Hills Power.

On November 28, 2001, West River Electric Association (WREA) filed a petition for approval of an electric service territory agreement with Black Hills Power (BHP). In the agreement WREA authorized BHP to provide service to a "frozen" WREA customer, BH Greyhound Racing, located in BHP's service territory.

Staff Analyst: Michele Farris  
Staff Attorney: Karen Cremer  
Date Docketed: 11/28/01  
Intervention Deadline: 12/06/01

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You may subscribe or unsubscribe to the PUC mailing lists at <http://www.state.sd.us/puc/>

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE FILING BY LAKE ) ORDER GRANTING  
REGION ELECTRIC ASSOCIATION, INC. AND ) APPROVAL OF BOUNDARY  
OTTER TAIL POWER COMPANY FOR ) CHANGE  
APPROVAL OF A BOUNDARY CHANGE ) EL01-030

On November 28, 2001, the South Dakota Public Utilities Commission (Commission) received a joint petition from Lake Region Electric Association, Inc. (LREA) and Otter Tail Power Company (Otter Tail) for approval of an electric service territory agreement. Following Commission Staff's inquiry, on December 10, 2001, LREA and Otter Tail requested that the electric service territory agreement be amended to reflect that the companies were requesting a territory boundary change instead. Alan Neilan, the current property owner, is in agreement with the change.

On December 12, 2001, at its regularly scheduled meeting, the Commission considered the parties' request for approval of the boundary change. Commission Staff recommended approval.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL 49-34A, specifically, 49-34A-4, 49-34A-42, and 49-34A-55. Further, the Commission finds that the proposed transfer of property between LREA and Otter Tail will avoid the unnecessary duplication of facilities, provide adequate electric service to the customer, and promote the efficient and economical use and development of the electric systems of LREA and Otter Tail. Finally the Commission finds that the approval of the boundary change is in the public interest and the request shall be granted. As the Commission's final decision in this matter, it is therefore

ORDERED, that the request seeking approval of the boundary change is hereby granted.

Dated at Pierre, South Dakota, this 20<sup>th</sup> day of December, 2001.

<b>CERTIFICATE OF SERVICE</b>	
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.	
By	<u>Melaine Kolbo</u>
Date	<u>12/21/01</u>
(OFFICIAL SEAL)	

BY ORDER OF THE COMMISSION:

James A. Burg  
JAMES A. BURG, Chairman

Pam Nelson  
PAM NELSON, Commissioner

EL01-030

12/10/2001 15:40 1-605-345-4442

LAKE REGION ELECTRIC

PAGE 01



**P.O. Box 341 - Webster SD 57274-0341**

Phone 605-345-3379 - Fax 605-345-4442 - Toll Free 1-800-657-5869

E-mail: lakeregion@nvc.net

December 10, 2001

To: Michelle Farris  
From: Tom Lundborg  
Re: Territory Boundary Change

I am sending one of our maps that I tried highlighting to show which territory OTPC is currently servicing. The highlighted area is served by OTPC and the remaining area is served by Lake Region Electric. The other drawings are of section 10 with 1/16 of the section changing from OTPC to Lake Region.

If this is not sufficient or does not come through ok, please let me know!

Thanks, Tom

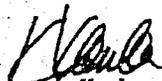
December 10, 2001

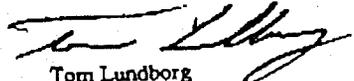
To: PUC  
Re: Territory Boundary Change  
From: Otter Tail Power Co.

In regard to the electric service to Alan Neilan's new residence, please consider allowing a territory boundary change from Otter Tail Power Company's service territory to Lake Region Electric.

The change in the service territory is in the best interests of all three parties—the customer, Otter Tail Power Company, and Lake Region Electric. Lake Region Electric's close proximity to the new residence would provide adequate electric service at the most economical means without duplicating facilities.

Your consideration of this issue is very much appreciated.

  
Kevin Kouba  
Division Manager  
Otter Tail Power Company

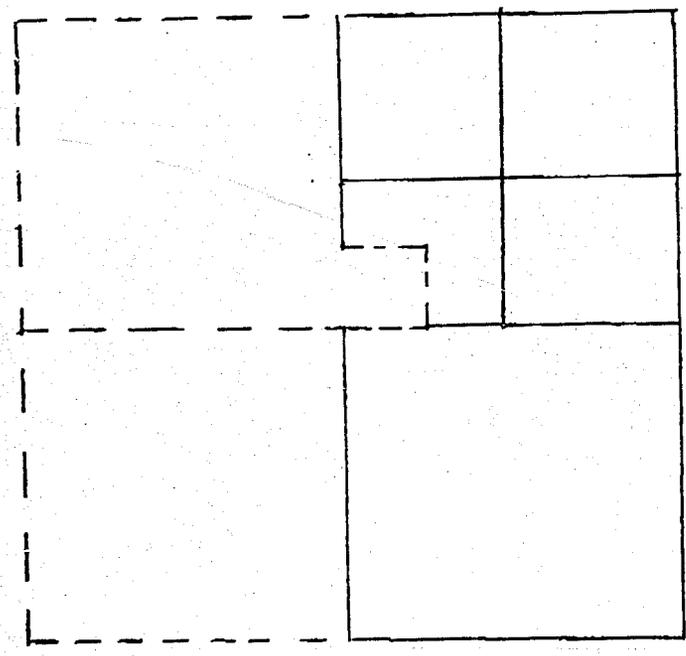
  
Tom Lundborg  
Manager of Operations  
Lake Region Electric



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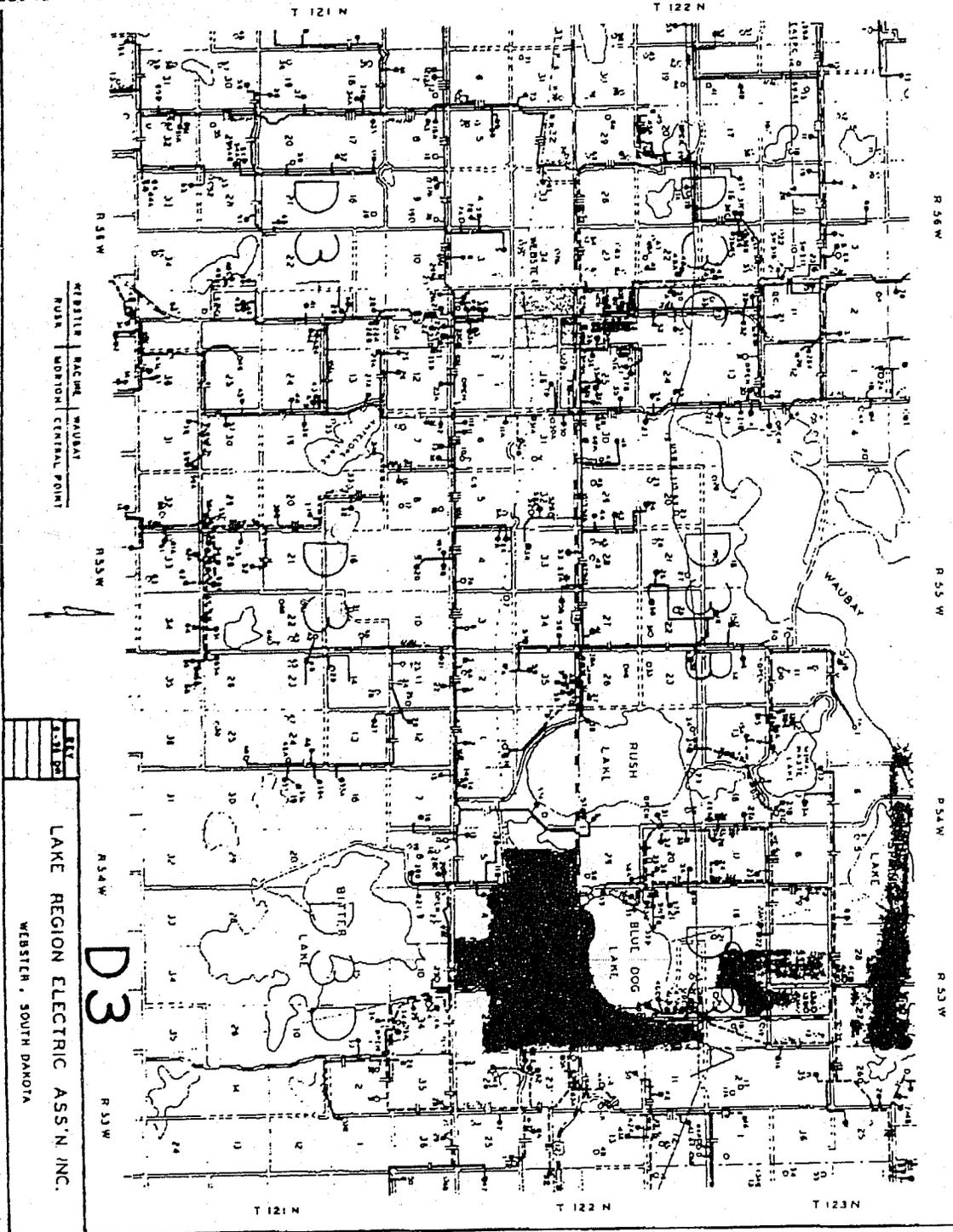
# Section 10 Proposal

Lake Region Electric \_\_\_\_\_  
OTPC \_\_\_\_\_



0121001





R56W  
 R55W  
 R54W  
 R53W  
 T121N  
 T122N  
 T123N  
 LAKE REGION ELECTRIC ASS'N INC.  
 WEBSTER, SOUTH DAKOTA

D3

WEBSTER  
 BORTON  
 CENTRAL POINT  
 WAUBAT

12/10/2001 15:40